



LIFE-THREATENING EMERGENCY **112**  
24 HOUR EMERGENCY SERVICE

## TEMPORARY INCAPACITY PROFESSIONAL CONTINGENCIES

**+34 913 896 398**  
FROM ABROAD

All posted employees who suffer a workplace accident and need healthcare must:

- In the event of queries, contact the Fraternidad-Muprespa customer care telephone or the INSS liaison offices.
- They must go to the country's Public Health Service.  
(Except in cases of life-threatening emergency where they must go to the nearest public or private health centre).
- If this is not possible, the clinical information must be validated afterwards using the established route.
- Present the European Health Insurance Card (EHIC) or Document proving the right.
- Notifying the accident.
- Coordinating assistance.

**900 269 269**  
WITHIN SPAIN

- In the event of an accident you will be given guidelines to follow.
- Information about the Mutual Insurance Company's services.